



## 3 days Lead Implementer Course “Quality Management System” Based on ISO 9001:2015

**Quality Management Systems.9000 (QMS.9000 Est. Since 1998)** a leading Management consulting company in the region. Our area of operations includes Consultancy and Training in **Quality Management**, Information Security Management System etc. Owing to our dedicated team work, professionalism and practical approach towards implementation of Quality Management System and other ISO standards. QMS.9000 has clientele of over **850 organizations** to its credit and provided training services to **8000 professionals** belonging to Private, Government and Defence Sectors.

**We have honor to work with Global/ International Organizations like;** European Union, Kingdom of Netherland, German Council, Asian Development Bank, International Labour Organization, World Food Program, Pakistan Poverty Alleviation Fund (PPAF), World Bank, GIZ (International Zusammenarbeit GmbH) etc.

### Course Objective & Benefits:

The participants will be able to understand and implement Quality Management System in their own entities/organizations with clarity and confidence

- To provide clear understanding and in-depth knowledge of ISO 9001 standard requirements
- To train participants to maintain TRUE COMPLIANCE based on ISO 9001
- To ensure that the participants understand and interpret the requirements of Quality System Auditing
- To prepare participants for conducting internal audits at respective organizations

### Course Contents:

#### Concepts and Basics of Quality:

- Quality
- Quality Control/Assurance
- Quality Management/Quality Management System

#### Quality Management Principles:

- Customer Focus
- Leadership
- Involvement of people
- System Approach to Management
- Continual Improvement
- Factual Approach to Decision Making
- Mutually beneficial supplier relationships

#### ISO 9001 Introduction

- Introduction to ISO
- Deming’s Cycle
- Process Model

#### Quality Management System

- Documentation Requirements

#### Management Responsibility

- Management Commitment
- Customer Focus
- Quality Policy
- QMS Planning
- Responsibility, Authority and Communication
- Management Review

#### Resource Management

- Provision of Resources
- Human Resources
- Infrastructure /Work Environment

#### Product/Service Realization

- Planning for Product/Service Realization
- Customer Related Processes
- Design and Development
- Purchasing
- Product and Service Provision
- Control of Monitoring and Measurement Devices

#### Measurement, Analysis and Improvement

- Monitoring & Measurement
- Control of Non-Conformance
- Analysis of Data
- Improvement

#### Internal Auditing

- Introduction to Audits
- Audit Management
- Checklists
- Approach to Audit
- Auditor Roles and Responsibility
- Performing an Audit
- Audit Reporting

#### Evaluation:

- Group Exercises
- Examination

#### Contact Us:

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